

THE BASESHEET

OUR MISSION IS YOUR SUCCESS

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NRCA



WSRCA

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GREETINGS FELLOW ARCA MEMBERS:

All 2011 ARCA members should have received their membership and sponsorship renewal notices in November. We mail them in advance of the new fiscal year to give members an opportunity to either prepay or hold until January. Folks, it is now January and if by some chance the invoice is lying in your inbox it's time to write the check. We are trying to get the 2012 Membership Directory out by March this year so the quicker we can get everyone's dues in the better.

ARCA remains committed to helping all its members maintain a safe work environment and allow all our members employees to return home safe to their families. The Sponsor program underwrites safety training --which is provided FREE to members. We spent more on training last year than ever before and demand for classes keeps increasing. To help us continue to cover the costs associated with the training program several of our sponsors have upgraded their financial commitment to the Silver or Gold level and we have added several new companies as first time sponsors. A heart felt THANK YOU!! to all the sponsors. We will continue to invest your support dollars wisely.

Thanks to some very aggressive committee chairs the new year is starting with a bang. January meetings have been scheduled for Youth at Risk Bowling, Youth on their Own Bowling, Golf, Sporting Clays and Convention. While these events are months away they all require planning and coordination to ensure that they come off without a hitch.

ARCA continues to evolve and the Board recently approved a new LEED committee chaired by Dave and Mary Coultrap of Division Seven Systems. More and more buildings are being designated for this type of construction and if you are interested in bidding this type of work Dave and Mary have both been certified for over three years and are willing to offer their expertise to the ARCA cadre.

The Education Committee, chaired by Jerry Brown of WRECORP, will have its first meeting this month as they start developing the curriculum for the "professional roofer" designation. Thanks to all those that volunteered to join the committee and help in this effort.

Speaking of volunteers, now is an ideal time to join a committee and get oriented on how we stage all the events we have each year. Volunteer a little or a lot but get involved. It's a great networking opportunity and we are looking for fresh ideas and energy.

Sincerely,

Sal Flores

Sal Flores, President
Arizona Roofing Contractors Association

SCF Arizona your business partner in Workers Compensation Insurance and workplace safety





If you would like more information on workplace safety please contact your Association Coordinator Tod Dennis.

SCF ARIZONA 3030 North 3rd Street Phoenix, AZ 85012 Phone: 602.631.7992

Fax: 602.631.2609 Email: tdennis@scfaz.com

Obesity Drives Workers' Comp Rates Up

SCF Arizona, Your Work Comp Specialist

Provided by Tod Dennis, Association Coordinator

Increasing evidence shows obesity is a major driver of higher medical care costs for workers' compensation claims, the National Council on Compensation Insurance (NCCI) reported.

Citing a 2007 Duke University study of workers' compensation claims, the NCCI reports medical costs per 100 full-time equivalent employees are nearly seven times higher for the morbidly obese than they are for employees of recommended weight.

The Duke study found workers' compensation insurance claims covering obese workers exceed \$73 billion annually, and that morbidly obese workers file 45 percent more claims than regular workers. What's more, severely obese individuals with a body mass index (BMI) greater than 35 accounted for 61 percent of all obese employee costs, even though they represent only 37 percent of the overall obese population.

The study also shows that claims filed by obese workers take longer to resolve because the types and nature of injuries sustained by obese workers are more likely to result in permanent disabilities or the injury takes longer to heal.

Meanwhile, the Centers for Disease Control and Prevention (CDC), reports the percentage of the population considered obese increased from 12 percent in 1990 to more than 26 percent in 2007.

This trend, according to NCCI, likely means that workers' compensation rates will have to continue to increase.

SCF is supportive of business owners who promote healthy behaviors in their workplaces. As an advocate for healthier, safer workplaces, SCF encourages businesses to consider launching a workplace wellness program. Through such a program, employers can promote behavioral changes from simple daily exercise to more nutritious eating.

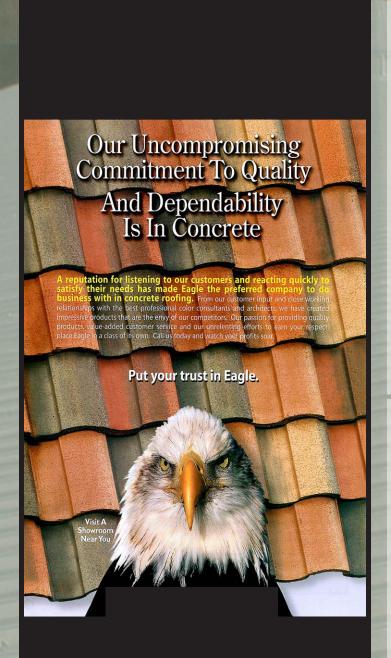
Wellness doesn't have to mean on-site gyms or off-site gym memberships, says Maria Simpson, SCF's wellness coordinator. Smaller companies can encourage healthy living through top-down communications and offer compelling perks to employees for taking care of their health.

SCF offers these tips on how companies of any size can get a wellness program started:

- Clean out the vending machines. Get rid of the candy bars and replace them with healthier snacks.
- Invest in pedometers. For a small price, you can buy pedometers for your employees. Pass them out and encourage staffers to keep track of the number of steps they take daily. (Your company's health insurance provider may actually offer these free.)
- Communicate food facts. Create a pocket guide showing the number of calories certain foods have to help employees
 make informed decisions.
- Offer health-risk assessments. Employees who complete assessments may find they are at risk and can take steps to head
 off health threats. Your company's insurance company or a third-party vendor may be able to provide personal online
 assessments based on a user's family health history, eating habits and physical activity. "Be sure to consult your legal
 advisor to ensure you stay out of hot water when seeking any type of medical information, including family history,"
 said Fox.
- Review claims. When it's time to renew your company's health insurance, review your claims data. If you spot trends among your employees, such as high blood pressure, consider bringing in speakers to talk about managing it or screeners from a local hospital or clinic.
- Healthy Challenge. Consider a companywide healthy challenge with incentives for employees who reach weight or BMI milestones. A friendly competition that pits employees against each other raises interest.

Above all, a company-implemented wellness program should excite and encourage employees, not make them feel threatened, Simpson said.

The potential savings in health insurance and workers' compensation insurance costs are worth the effort.



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Alan Lundberg from Alan Bradley Roofing in Tucson recently had a very successful hunt at the YO Ranch in Texas. The black buck horns measured 18.5" in length. As the winner of the live auction at the 2010 ARCA convention Alan had one year to claim his hunt at the sprawling Texas Ranch famous for providing unique gaming experiences for the sportsman. Alan was grateful for the experience and is planning return trips to the YO. All proceeds from the auction provided financial support for the AZ Roofing Industry Foundation scholarship fund and the hunt was donated by Brian Torry from RSG.

Now is the Time to Check your Reserves

Now that we've passed the end of the year, it is a great time to review your workers compensation insurance reserves. Maintaining a low loss ratio increases the dividend paid to you and the Association Safety Plan. When you monitor your open claims and reserves for proper levels, you are protecting your company's rating and experience modification factor, which will directly affect your Workmen's Compensation rates in the future.

We suggest that you contact your SCF Arizona representative to help manage (update) the claim and find out if the reserves can be reduced or closed out altogether. The outcome may affect your SCF Arizona / ARCA dividend plan refund and your experience modification factor in a positive manner. You may call the helpline at SCF Arizona (602) 631-2600. Once you have contacted SCF Arizona if you have additional questions, please feel free to contact Insurance Committee Chair John Yoder at (602) 944-3323.

2012 ARCA / ARIF CHARITY BOWLING EVENTS

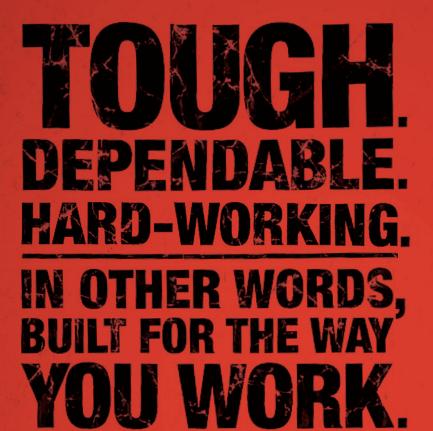
Phoenix
Charity Bowling
Tournament to benefit
Phoenix Youth at
Risk

WHEN: Saturday, June 9, 2012

WHERE: AMF Squaw Peak

Tucson
Charity Bowling
Tournament to benefit
Youth on Their
Own

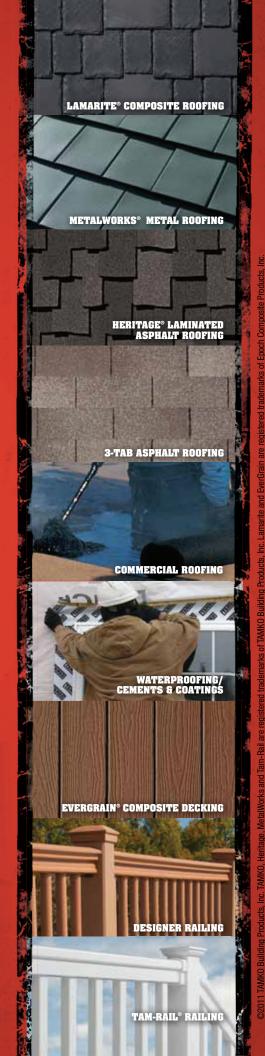
WHEN: Saturday, July 14, 2012
WHERE: Golden Pin Lanes



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- A 20-watt solar panel ventilates up to 1,600 sq. ft.,* operating from dawn to dusk without having to prop up the panel toward the sun. The unit is made with tough tempered glass.
- **B** High-performance housing molded with UV-stabilized ABS color-dyed plastic to prevent damage from sunlight and provide stability. May be painted to match roof color.

Heavy-duty motor whisper-quiet direct-current variable-voltage 1-36 VDC hardened stainless steel shaft and zinc-plated steel motor housing, dynamically balanced for excellent performance.

- C Screen 1/8" heavy-gauge stainless steel screen provides protection from insects and animals without impeding airflow.
- **D** Fan blade 12"-diameter one-piece aluminum 5-blade fan operates with no harmonic noise.
- **E** Optional cold-weather thermostat automatically disengages the fan when the temperature falls below 50°F. This is particularly useful in regions that experience a significant amount of cold dry air.

| Mount | Color | Model # |
|------------|----------------|----------|
| Surface | Black | 31001286 |
| Surface | Brown | 31001287 |
| Surface | Weathered Wood | 31001288 |
| Curb | Black | 31001281 |
| Curb | Brown | 31001282 |
| Remote | Black | 31001284 |
| Remote | Brown | 31001285 |
| Gable | Black | 31001283 |
| Thermostat | N/A | 31001280 |

All housing material is UV-enhanced ABS plastic and may be painted to match roof color. All models available with optional cold-weather thermostat.

^{*1,600} sq. ft. based on 3/12 roof slope with open attic space. For larger areas, multiple ventilators will be necessary. The number of ventilators required will vary depending on roof slope, attic configuration and sq. ft. of open air inlets. For the ventilation requirements of your building, please contact an architect or building professional.







Legislative Update



STATE OF ARIZONA

The Property Casualty Insurers of AZ have introduced HB#2091 to protect consumers from "stormchaser" or non-resident business tactics. The legislation requires a non-resident contractor that has not filed taxes in AZ in the last year or has had their license for less than a year to disclose their nonresident status to potential consumers. It allows consumers to cancel contracts with 72 hours after an insurance claim is denied or within 10 days of signing. While well intended the current language contains provisions requiring an itemized estimate of all material and labor costs, a max of a \$1,000 down payment, and other unacceptable terms. Many of the stormchasers played by the same rules that govern all other AZ licensed contractors and conducted business in an ethical manner. This measure does nothing to address the need for more aggressive action against unlicensed activity and to limit all insurance payouts to only licensed contractors. The imposition of unfair regulations does not protect either the consumer or the legitimate contractor. With the current language ARCA will be working to defeat this bill.

FEDERAL

According to NRCA and other business analyst the roofing industry will continue to face numerous challenges in 2012. For starters:

- Government spending will be slowed now that stimulus funds are nearly exhausted and most states face financial crises.
- The volcano of government regulation will continue to spew; we expect to see more Occupational Safety and Health Administration (OSHA) enforcement of its residential fall-protection rule; more rules coming from the Environmental Protection Agency; and more backdoor requirements from the National Labor Relations Board (NLRB).
- Contractors are likely to continue to face the prospect of price increases for roofing materials; primary causes are raw material and transportation costs facing manufacturers.
- Housing starts are improving but remain well off their 2005-06 levels. Some forecasters predict a return to more normal numbers by next year; others predict existing home prices will begin to rise-at last-in 2013.
- It's an election year, which means we'll have political paralysis in Washington, D.C. The best we can hope for is Congress to pass a budget.

Our friends at OSHA were recently quoted in the Bureau of National Affairs publication Occupational Safety and Health Reporter as saying the new residential fall-protection rule is "gaining acceptance" in the roofing industry and the agency has changed its "enforcement policies so that residential contractors have the same requirements for fall protection as commercial contractors, who have been using [conventional] fall protection since 1995." The suggestion the rule is gaining acceptance is not warranted.

Meanwhile, OSHA moves forward on two other fronts that will affect the roofing professional. The agency has been working on an Injury and Illness Prevention Program, commonly referred to as I2P2, which would require construction employers to have written, active safety programs. OSHA suggests it would like to see management leadership, worker participation, hazard identification, hazard prevention and control, education and training, and program evaluation improvement. This program has been talked about within OSHA for several years, but short-term action seems unlikely at this time.

OSHA also is working on a new standard for silica, which would result in a lower permissible exposure limit (PEL) for the material. Silica exposure for roofing workers mostly occurs when concrete (tiles, pavers, etc.) is cut and can cause shortterm exposures. The current PEL is based on a formula of how much crystalline silica is present in dust to which workers are exposed. The American Conference on Governmental Hygienists has recommended reducing the PEL to 25 percent of its current level; OSHA's proposed standard also would require employers to take samples on every job where silica is present; designate a "competent person" to identify and evaluate silica exposures; and establish a regulated workplace. Respirators and protective suits would have to be provided to workers or anyone else entering the work site, including trades working in adjacent areas. This proposed rule is being evaluated by the Office of Management and Budget, where it has been for several months.

NLRB Notice Posting Regulation

On Dec. 23, 2011, the National Labor Relations Board (NLRB) announced it will postpone until April 30 the effective date of a new regulation that will require all employers subject to the National Labor Relations Act to post a notice of employee labor rights in the workplace. The rule originally was scheduled to take effect Nov. 14, 2011, and previously was postponed to Jan. 31 because of pending legal action challenging the rule.

NLRB Final Rule on Union Elections

On Dec. 21, 2011, the National Labor Relations Board (NLRB) issued a final regulation—effective April 30—that will accelerate the time frame for elections in union-organizing campaigns. The Coalition for a Democratic Workplace has filed suit challenging the rule because of concerns it will limit the ability of employers and employees to have an informed dialogue on the pros and cons of collective bargaining during union elections and it will restrict employers' due process rights.

Which Leed Credits Apply to the Roofing **Industry?**

By Dave & Mary Coultrap, LEED Committee Chairs

In LEED NC 2009 (LEED for New Construction and Major Renovations) your materials have the opportunity to earn credits as well as contribute to credits within the LEED certification process. Understanding how you can assist the design team or general contractor on a project which is applying for LEED certification can be an advantage. There are 3 categories to look at. These credits fall under the following categories:

Sustainable Sites

Heat Island Effect- Roof Credit 7.2: To reduce heat islands to minimize impacts on microclimates and human and wildlife habitats

Option 1 - Use roofing materials with an SRI value of 78 or better for low slope roofing or and SRI Value of 29 or better for steep slope roofing.

Option 2: Install a vegetative roof that covers 50% of the roof or more.

Option 3: A combination of the two options above.

Call the manufacturer of the material you are installing and find out what the SRI value of their material is.

Energy and Atmosphere:

Minimum Energy Performance: Prerequisite Credit 2: To establish the minimum level of energy efficiency for the proposed building and systems to reduce environmental and economic impacts associated with excessive energy use.

If you are using Polyiso, EPS, or XPS in your roofing system you may be able to help the design team achieve this credit. The design team is trying to demonstrate a 10% improvement in the proposed building performance rating for new buildings, or a 5% improvement in the proposed building performance rating for major renovations to existing buildings. Insulation facilitates compliance with ASHRAE 90.1-1999, the standard used for the simulation model for the whole building project.

Optimize Energy Performance Credit 1: To achieve increasing levels of energy performance beyond the prerequisite standard to reduce environmental and economic impacts associated with excessive energy use.

If you are using Polyiso, EPS or XPS in your roofing system you may be able to help the design team achieve this credit. This credit is designed to achieve increasing levels of energy performance beyond the prerequisite standard (set in the credit above) to reduce environmental and economic impacts associated with excessive energy use.

Materials and Resources

Building Reuse Credit 1.1: Maintain Existing Walls, Floors and Roof

To extend the lifecycle of existing building stock, conserve resources, retain cultural resources, reduce waste and reduce environmental impacts of new buildings as they relate to materials manufacturing and transport.

If you are working on a major renovation project and are able to restore the roof with a restoration coating system rather than replacing that roof you may be able to help achieve this credit.

Recycled Content Credit 4: To increase demand for building products that incorporate recycled content materials, thereby reducing impacts resulting from extraction and processing of virgin materials

This credit is based on the cost of the total materials used in the project. You will need to consult the manufacturer of the roofing material being used on the project to see if they have recycled content in their materials and if so you will need the percentages of preconsumer and postconsumer recycled content in their materials. Those numbers should be submitted to the design team to add to the overall project's recycled content number. Note: if you are using insulation above the deck (for example Polyiso, EPS or XPS) make sure you include the information from that manufacturer as well, it will be included as part of the total projects recycled content number.

Regional Materials Credit 5: To increase demand for building materials and products that are extracted and manufactured within the region, thereby supporting the use of indigenous resources and reducing the environmental impacts resulting from transportation.

Materials that are extracted, harvested or recovered as well as manufactured within 500 miles of the jobsite may qualify for this credit; consult your material manufacturer so see if their materials meet these criteria.

Certified Wood Credit 7: To encourage environmentally responsible forest management

50% of the wood based products on the project must be FSC (Forest Stewardship Council) certified. With that in mind you may be able to contribute to this credit if your roof deck is FSC wood or you are using a Polyiso board bonded to FSC plywood. Typically these woods will carry a stamp to prove they are FSC Certified or you may be asked for a "chain of custody", the manufacturer should be able to provide this for you.

Please keep in mind that every roofing material is different and each product must meet the credit requirements to earn or contribute to the potential LEED credits listed above. Your best source of information is going to be the manufacturer or manufacturer's representative to obtain the appropriate information to submit to the design team. For detailed information here is a link to the LEED NC 2009 (LEED for New Construction and Major Renovations) guide http://www.usgbc.org/ShowFile.aspx?DocumentID=8868

For questions please give us a call at 480-917-8383. 🏠



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SPRING 2012

GOLF TOURNAMENT

Friday, April 27th | Oakwood Golf Course in Sun Lakes

24215 South Oakwood Boulevard, Sun Lakes, AZ | COST: \$95 for ARCA Members (\$125 for non-members)

Check-in opens at 7:00 AM | Shotgun Start is at 8:00 AM Sharp | Barbeque lunch following play

Format is Two-Person Scramble - TWO FLIGHTS

Dress code is collared shirts and no denim.

Registration forms and payment can be returned by

• mail at 5050 N. 8th Pl., Ste. 6, Phoenix, AZ, 85014

Prizes will be awarded for 1st, 2nd and 3rd Place (in two flights)
"Closest to Pin," "Longest Drive," and "Longest Putt" Award will also be presented

Deadline to Register is Friday, April 6th

Limited to First 90 Entries Received!

• fax at 602 335-0118

| Registration Form | | | |
|--|----------------------|---------------------|------------------------|
| Player Name | Compa | any | |
| Player Name | Compa | any | |
| | | | |
| Player Name | Compa | any | |
| Player Name | Compa | any | |
| Contact Person For Entry: | Phone | | |
| Payment | | | |
| Pay By Check: Pleast make checks payable and ren | nit to: ARCA Golf OR | Pav Bv Credit Card: | |
| Credit Card # | | | Sec. Code |
| Total Amount \$ Authorized Signat | ture | | <u>ui lababli la v</u> |
| | | | |

· email at acreighton@azroofing.org

Fall Protection 2012

By Dave Howard, CST Risk Management

Effective January 1, 2012, the Arizona Division of Occupational Safety & Health, ADOSH, began enforcement of the new directives associated with Fall Protection.

In accordance with 29 CFR 1926.501(b)(1)

Each employee on a walking/working surface (horizontal and vertical surface) with an unprotected side or edge which is 6 feet (1.8 m) or more above a lower level shall be protected from falling by the use of guardrail systems, safety net systems, or personal fall arrest systems.

Note:

There is a presumption that it is feasible and will not create a greater hazard to implement at least one of the above-listed fall protection systems. Accordingly, the employer has the burden of establishing that it is appropriate to implement a fall protection plan which complies with 1926.502(k) for a particular workplace situation, in lieu of implementing any of those systems.

For a variety of reasons, most residential builders in Arizona elected "Alternative Fall Protection" methods that incorporated one, or a combination of, Controlled Access Zones, Safety Monitors, and/or Safety Lines.

Under new enforcement provisions, it is still presumed that the use of guardrails, safety nets, or personal fall arrest systems is feasible and will not create a greater hazard. Therefore, the burden of proof is the employer's responsibility and "Technological Infeasibility" must be established prior to implementing a "site specific" Alternative Fall Protection Plan. It is our understanding that the infeasibility criteria established by the workgroup, although non-mandatory, requires a load analysis that could in theory be performed by a Competent or Qualified Person not possessing an Engineering Degree and/or designation. However, if such an analysis is performed by someone other than an RPE, Registered Professional Engineer, there would be no guarantee that ADOSH would accept the validity of the load analysis. Alternative Fall Protection methods are for low slope roofs with a pitch that is less than, or equal to, 4:12. There are other specific rules that may apply to the work you are contracting to complete and you should seek clarification prior to beginning work to ensure you've addressed all recognizable exposures.

Some basics about Personal Fall Arrest and/or Restraint Systems:

Anchorages used for attachment of Personal Fall Arrest equipment shall be independent of any anchorage being used to support or suspend platforms and capable of supporting at least 5,000 pounds or have a safety factor of two and must be rigged such that an employee can neither free fall more than 6 feet, or contact any lower level. Systems shall be inspected prior to each use for wear, damage and other deterioration, and defective components shall be removed from service.

Fall Restraint systems shall be secured to an anchorage capable of supporting 3,000 pounds or have a safety factor of two and shall be rigged so that an employee cannot free fall more than 2 feet. As with Personal Fall Arrest, the system shall be inspected prior to each use for wear, damage, and other deterioration, and defective components shall be removed from service.

If you have additional questions regarding Fall Protection and how the new enforcement directives may impact your company's existing Fall Protection Plan, contact the Arizona Roofing Contractors Association and they will be happy to assist you. You may also find additional assistance at the Arizona Division of Occupational Safety & Health.

| Upcoming Event | ts |
|--|-------------------------------|
| january | |
| Fall Protection Training in English Phoenix - ARCA office | Jan 20 8:00am - 12:00pm |
| Fall Protection Training in Spanish Phoenix - ARCA office | Jan 26 12:30pm - 4:00pm |
| Fall Protection Training in English Tucson - Hampton Inn (251 S. Wilmot Rd.) | Jan 26 12:30pm - 4:00pm |
| OSHA 10-Hour in Spanish Phoenix - ARCA office | Jan 26-27 7:00am - 12:00pm |
| OSHA 10-Hour in English Tucson - Hampton Inn (251 S. Wilmot Rd.) ——february | Jan 26-27 7:00am - 12:00pm |
| OSHA 10-Hour in English Phoenix - ARCA office | Feb 2-3 7:00am - 12:00pm |
| Fall Protection Training in Spanish Tucson - Hampton Inn (251 S. Wilmot Rd.) | Feb 2 12:30pm - 4:00pm |
| Dinner Meeting: Bill Cooper on Fall Protection Regulations | |
| Tucson - Hampton Inn (251 S. Wilmot Rd.) | Feb 8 4:00pm |
| Phoenix - Doubletree Inn (320 N. 44th St.) | Feb 9 |



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We truly believe success in this industry is shared, and we've helped more contractors launch, build and sustain profitable businesses with unmatched expertise and support. "At RSG, roofing is not a job - it's a career."

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Phoenix, Arizona

Roofing Supply of Arizona, LLC 5307 W. Missouri Avenue Glendale, AZ, 85301-6005 Phone: 623.931.0054 Fax: 623.931.3925

Tucson, Arizona

Roofing Supply of Arizona Tucson, LLC 3655 E. Refinery Way Tucson, AZ, 85713 Phone: 520,790,5750

Fax: 520.745.5183







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Return to Work: Get Your Injured Employees Back on the Job and Save Money

A number of studies show that injured workers who miss more than six months of work only have about a 50 percent chance of returning to their jobs. And the likelihood of returning continues to drop the longer they are off.

The reverse also is true. Injured workers who miss zero days from work have the best chance of a full recovery from a workplace injury. And if an employer finds ways to keep his or her workers working, they can better control their workers' compensation costs.

SCF Arizona and its subsidiary companies can help employers develop and implement a return-to-work program. SCF provides these tools and services, free, to its policyholders:

- A detailed return-to-work manual, which is available on the SCF website (www.scfaz.com)
- Instructional seminars to explain and help employers implement a return-to-work program that is unique to their business operation
- A network of professionals, from loss control consultant, claims managers and rehabilitation counselors to work with employers

The major benefit of implementing a return-to-work program is to help a business mitigate the cost of an injured worker.

It's no secret that workers' compensation premium is one of the leading costs of running a business. Controlling the cost of premiums by reducing the number of workplace injury claims filed is the best way to keep premium down, but when an injury does occur, a return-to-work program helps the business manage the cost of the claim by increasing the likelihood that the injured worker will be able back on the job within 8 days of the injury.

If the injured worker gets back to work within 8 days, the insurance industry discounts the loss against the employer's experience rating. This softens the effect of the loss on future workers' compensation premiums.



Aren't empoloyees a business' most important asset?

An Arizona-based health network group with a defined safety program that includes a return-to-work program tracked its saving during a four-year period. It found:

- A 35 percent reduction in workers' compensation claims
- A 17 percent reduction in lost workdays
- A 45 percent decrease in workers' compensation premiums

Implementing a return-to-work program is easy. It begins with a cultural change at the management level to accept that just because an employee is injured, that doesn't mean the person can't be useful.

Return to work is all about finding an injured employee some light duty, modified duty or just temporary duty to serve as a "bridge" from being unable to do his or her regular job, until the doctor clears the worker to return to normal duties.

It is important that employers let their injured workers know they are wanted. Studies show that the longer an injured worker is out of work, the less likely it is that he or she will return. Injured workers also tend to recover more quickly and have higher morale when they see their employer wants them back.

An employer with a return-to-work program sends a message that he or she is making a commitment to the employees by identifying a plan of action to get them back to work quickly and safely.

After all, aren't employees a business' most important asset?

A return-to-work program also is easy to manage; the paper work is easy and the return on the "free" investment is tremendous.

Implementation hooks the business into a plan that is designed to open up communication channels among the worker, the medical provider, the loss control consultant, the SCF Arizona claims representative and rehabilitation counselor.

For more information and to download a stepbystep return-to-work manual, go to our website, www. scfaz.com. For assistance or information, contact SCF Arizona at 602.631.2600. The First Leed-Platinum Designed K-12 Public School — Anywhere in the World — Built Entirely by Volunteers Will Be Built Here in Arizona.

By Dave & Mary Coultrap, LEED Committee Chairs

The Green Schoolhouse Series is a catalyst for change; a unique public/private collaboration that focuses on meeting the critical needs of children, education, and the environment.

Spearheaded by a strategic partnership between Brighten A Life, a nonprofit organization, and CAUSE AND EFFECT Evolutions, a cause development firm, The Green Schoolhouse Series brings together corporations, foundations, school districts, municipalities, communities, media outlets, and volunteers to build 21st-century, environmentally-sustainable schoolhouses on existing Title I, low-income, K-12 public school campuses.

Funded entirely through corporate partnerships, inkind donations, and charitable contributions, every Green Schoolhouse replaces four to 10 aging portables with a permanent, multipurpose facility, ranging in size from 6,000 to 15,000 square feet.

Designed to serve the entire community, these remarkable buildings not only provide needed classroom space, they are sites for vital after-school programs, and function as community centers on nights and weekends.

LEED-Platinum Designed

Every Green Schoolhouse is designed to be LEED Platinum, the highest designation awarded by the United States Green Building Council. LEED, which stands for Leadership in Energy and Environmental Design, is a sustainability certification system established by the United States Green Building Council.

LEED Platinum is its highest designation, and to achieve that status, every Green Schoolhouse must be created using a whole-building approach, taking into consideration everything from design to materials to technology.

Volunteerism

Volunteerism is one of the key pillars of The Green Schoolhouse Series. The inaugural Green Schoolhouse being built at Phoenix's Roadrunner Elementary will not only be the first LEED-Platinum designed K-12 school built in Arizona, it will be the first LEED-Platinum designed K-12 public school — anywhere in the world — built entirely by volunteers.

Every Green Schoolhouse takes more than two years to plan, and they are erected in just 30 days by a team

of 750 volunteers, using a "barn-raising" approach. Drawn primarily from the school, the community, and local businesses, the team also includes professional architects, engineers, contractors, and trades people coming together to make a difference in our children's lives.

Building Partners

Unlike traditional schools that are funded by tax dollars, the Green Schoolhouses are funded entirely by Partners. Included in the long list of partners are two companies within the roofing industry, Duro-Last and Hunter Panels. For further information on The Green Schoolhouse Series

http://www.greenschoolhouseseries.org/



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^{*\$35} of each registration is tax deductible. Pursuant to Internal Revenue Code Section 170(f)(8), I certify that the Arizona Roofing Industry Foundation services in whole or partial consideration of the above contribution is a tax-exempt nonprofit corporation (ID 38-3799558) and is qualified to accept charitable contributions under IRS Code 501 (c)(3). Retain this letter as documentation for tax purposes.



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ARCA and the ROC Committee

The primary mission of the ARCA ROC Committee is represent ARCA members, and strengthen ties between our Association, it's members and the ROC. Our goal to monitor our own industry's' standards and protect the rights of those roofing companies who represent and promote the ARCA Code of Ethics while helping our association continue to achieve the purposes outlined by ARCA's P.R.I.D.E statement (see about ARCA on the website). The ultimate goal is to provide the consumer, and the ROC with a level of confidence that can allow ARCA to rise to the level of credibility and respect we already have as an association within our own industry and be instrumental in guiding the wellbeing of our trade and those we employ and service here in AZ.

In 2011 the ROC Committee re-wrote a draft of Roofing Workmanship Standards that are being submitted to the ROC for review in January. We will be working with the ROC over the year to finalize this. We will keep you up to date on the progress.

Next Missions

- 1. We would now like to clarify the ROC rules on 'denial of access' and better understand the internal process of the ROC so we can educate members on the Do's and Don'ts in working through the complaint process (from initial complaint through ROC legal). It appears there are a number of companies who have had experiences related to this issue and the results are not always understood. We need specific instances of cases you have dealt with over the past year or so. Please call us directly, or email me at *rhonda@lyonsroofing.com*. With the information you provide we will be able to compile a list to address directly with the ROC.
- 2. Work toward making roofing a 'specialty license' which would restrict other non-roofing licenses from providing roofing work without the appropriate knowledge and experience.

ARCA Needs YOU! Additionally the ARCA ROC Committee would like YOU to join our committee. We understand how busy everyone is, and we will be able to accomplish much more with the vast expertise and knowledge many of you have. Please contact me directly at 602.276.5515 or email me at the above address.

Most Sincerely,

Rhonda LaNue, Lyons Roofing ROC Committee Chair 602.276.5515 rhonda@lyonsroofing.com

The Registrar's New Arbitration Process Regarding Corrective Work Orders

By Tim Ducar, Lorona Steiner Ducar, Ltd.

If you or your company has had the unfortunate experience of receiving a Corrective Work Order from the Arizona Registrar of Contractors, you know that you are entitled to dispute the Corrective Work Order. If you dispute the Corrective Work Order, a Citation and Complaint would typically be issued against you or your company. You would have to answer the Citation and Complaint, and several weeks or months later, you (or representatives of your company) would have to argue your position before an Administrative Law Judge.



As of July 25, 2011, Arizona has a new statute, ARS §32-1155.01, that is designed to avoid contractors (and complaining parties) from being forced to litigate before an Administrative Law Judge. If the cost of repair within a Corrective Work Order is \$5,000 or less, the Registrar may refer the dispute to arbitration. If the cost to repair is more than \$5,000, the parties may arbitrate the matter, if both parties agree.

The primary unanswered question is what the Arbitrator can actually order. The Arbitrator cannot suspend or revoke a license, award monetary damages, assess civil penalties or award attorneys' fees or costs. It appears that the Arbitrator can order restitution, or the cost of repair of the items in the Corrective Work Order. However, presumably, the Registrar can suspend or revoke a license and assess penalties, based upon the Arbitrator's findings.

The statute allows the contractor to post a bond in the estimated cost of repair within 14 days after the Registrar referring the matter to arbitration. Presumably, this will keep contractors who are not successful in Arbitration from being exposed to having their licenses suspected or revoked. The statute's deadlines are designed to move the process quickly toward resolution. While there are procedural safeguards in the law, generally, there is no right to appeal an Arbitrator's ruling to a court.

This process is in its infancy. Unfortunately, personnel at the Arizona Registrar of Contractors still do not have many answers as to how they intend to implement this statute. However, based on the excessive case load of Administrative Law Judges, I would expect the Registrar to slowly phase in this process, thereby avoiding the Administrative law track, and more quickly resolving lower-dollar Corrective Work Orders.

Timothy D. Ducar is an attorney practicing primarily in the area of construction law and business litigation. He practices in Arizona, California, Nevada and Utah. He will provide you a DVD and written materials that discuss increasing collections at no cost. He can be reached at (602) 277-9338.















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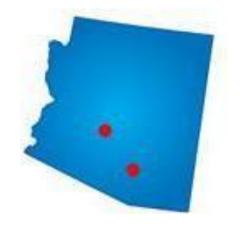


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